



## **Twin Cities Pain Clinic**

**introduces**

**ESTIMATED BILLING SERVICES**

### **SOMETHING NEW TO HELP YOU!**

Twin Cities Pain Clinic is now participating in a new program to help our patients avoid being 'surprised' by what they owe after insurance has paid.

We are now able to give you a pre-estimate for your charges today...right now... before your visit even begins.

With this pre-estimate, you will see approximately how much today's bill will likely total.

In addition, the pre-estimator system will allow you to take care of your bill upfront without paying one cent today.

**NO** billing statements from us in the mail, **NO** stamps, **NO** envelopes to remember to mail. Just peace of mind in knowing your bill has been taken care of.



### **So... how does this work?**

If you have ever rented a car or a hotel room in advance with your credit or debit card, you are already familiar with this process.

When you reserve a hotel room and give your credit or debit card before you arrive, the hotel is pre-estimating the expected amount of what your final bill will be.

It may be less or slightly more, but it is approximately the correct amount.

The hotel never charges your bill until after you check out and the actual amount of your visit is known and presented to you. In this way, you only pay for what you actually are contractually obligated to pay for services.

Once you are aware of the charges, the hotel runs your credit or debit card for only the amount that you owe. They can do this because you have pre-estimated your bill through the bank that holds your card.

**( More)**

To learn how the process works, read through the five easy steps below.



1. Patient checks-in, pays co-pay or previous balance.



2. The receptionist asks for your credit, debit or Health Savings Account Card and the card is pre-authorized for the estimated amount of the visit. **YOUR CREDIT CARD WILL NOT BE CHARGED FOR THIS ESTIMATED TOTAL!**



3. TCPC bills your insurance company. Your insurance company sends you an Explanation of Benefits including the total amount that you owe out of pocket for your visit.



4. Once your insurance company notifies us of any balance that you owe, we will post that exact amount and only that amount to your credit/debit card.



5. Your balance is now paid without worry, hassles or stress waiting for a bill to arrive!