

IMPORTANT INFORMATION

BRING THESE COMPLETED FORMS TO YOUR FIRST APPOINTMENT



Welcome, new patient!

Thank you for choosing Twin Cities Pain Clinic! We strive to provide the best possible medical care. It is our pleasure to welcome you as a patient.

Before you arrive, collect your medical records and imaging results, such as MRI films or X-rays. If you are not sure where these are, contact your referring physician. If you need an interpreter, contact our office ten working days before your appointment.

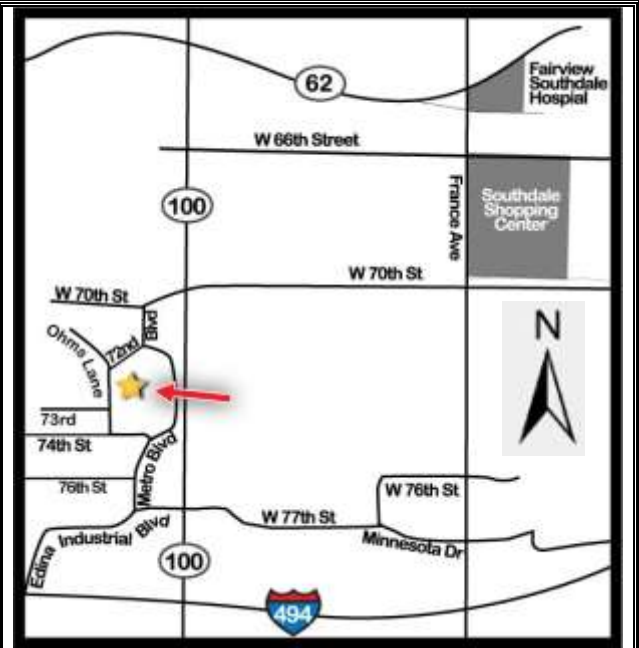
Bring to your first appointment:

- Address/Insurance Form
- Medical History Form
- Financial Policy Form, **signed and dated**
- Review MPay Brochure-** You will be required to do an authorization on a credit or debit card at each visit. Please call our Business Office with any questions prior to your appointment.
- Driver's license or other photo identification
- Insurance card or workers comp/auto claim #
- Medical records, imaging results (MRI films)
- Any medications you are taking

If you have questions about the forms or your appointment, call us at (952) 841-2345. We look forward to meeting you!

Clinic Location:

7235 Ohms Lane * Edina, MN 55439
Tel: (952)-841-2345 Fax: (952)-841-2346
www.twincitiespainclinic.com



OFFICE HOURS

The clinic is open from 8:00 am to 5:30 pm, Monday - Friday. Receptionists answer calls during this time. At other hours, you may leave a voice message.

In emergencies, call 911. If you have an important question that is not an emergency, but is so urgent that it cannot wait for normal business hours, contact our physician, Dr. Will, at (612) 991-9433.

SCHEDULING

Appointments are generally between 8:00 am and 4:00 pm. Physical therapy may start as late as 5:15 pm on some days.

Please respect other patients who also need to see us by giving **24 hours notice** to cancel or reschedule an appointment. You will be charged for missed appointments. If you miss an appointment or cancel more than two appointments, we reserve the right to discontinue your care at our clinic.

YOUR APPOINTMENT

On your first visit, you will be seen by Dr. Will, and a nurse practitioner who will be your assigned provider. We try to schedule the same provider for all of your follow-up appointments. However, we do get busy and may ask you to see a different provider.

WHAT IS A PHYSIATRIST?

Our medical director is board certified in physical medicine and rehabilitation. A physician in this specialty is known as a *physiatrist* (pronounced *fizz eye uh trist*).

Physiatry is a small specialty representing only 1% of medical doctors. In addition, physiatrists often subspecialize. Our practice focuses on the spine and other musculoskeletal problems.

Andrew Will, MD, is a third-generation physician. He is a graduate of St. John's University and the University of Minnesota Medical School. He completed his

residency in Physical Medicine and Rehabilitation at the Medical College of Wisconsin, where he was chief resident. Dr. Will is a diplomate of the American Board of Pain Medicine and president of the Minnesota Physiatric Society. He is a member of the International Spine Intervention Society and the American Society of Interventional Pain Physicians.

NURSE PRACTITIONERS

Our nurse practitioners provide healthcare services similar to those of a doctor. NPs have master's or doctoral education and clinical training. They are board certified and recognized as expert healthcare providers. They collaborate daily with Dr. Will.

PHYSICAL THERAPY

Our physical therapists confer daily with medical staff to treat a full spectrum of ailments. If your condition requires both medical care and physical therapy, we can schedule the appointments on the same day.

Additional information about our staff can be found at twincitiespainclinic.com

INJECTIONS

Most injections – muscle, tendon, and joint – are done at our clinic. If you need a spinal injection, Dr. Will performs them under fluoroscopy (X-ray).

PAIN MEDICATIONS

In some cases, we prescribe opioids. Such medications are federally regulated and carefully controlled. We strictly monitor patient compliance. **Bring all pain medications you are taking**, in their prescription bottles. Be prepared to provide a urine sample for drug testing.

We require substantial medical records before prescribing medications. Therefore, we may not be able to issue a prescription at your first appointment.